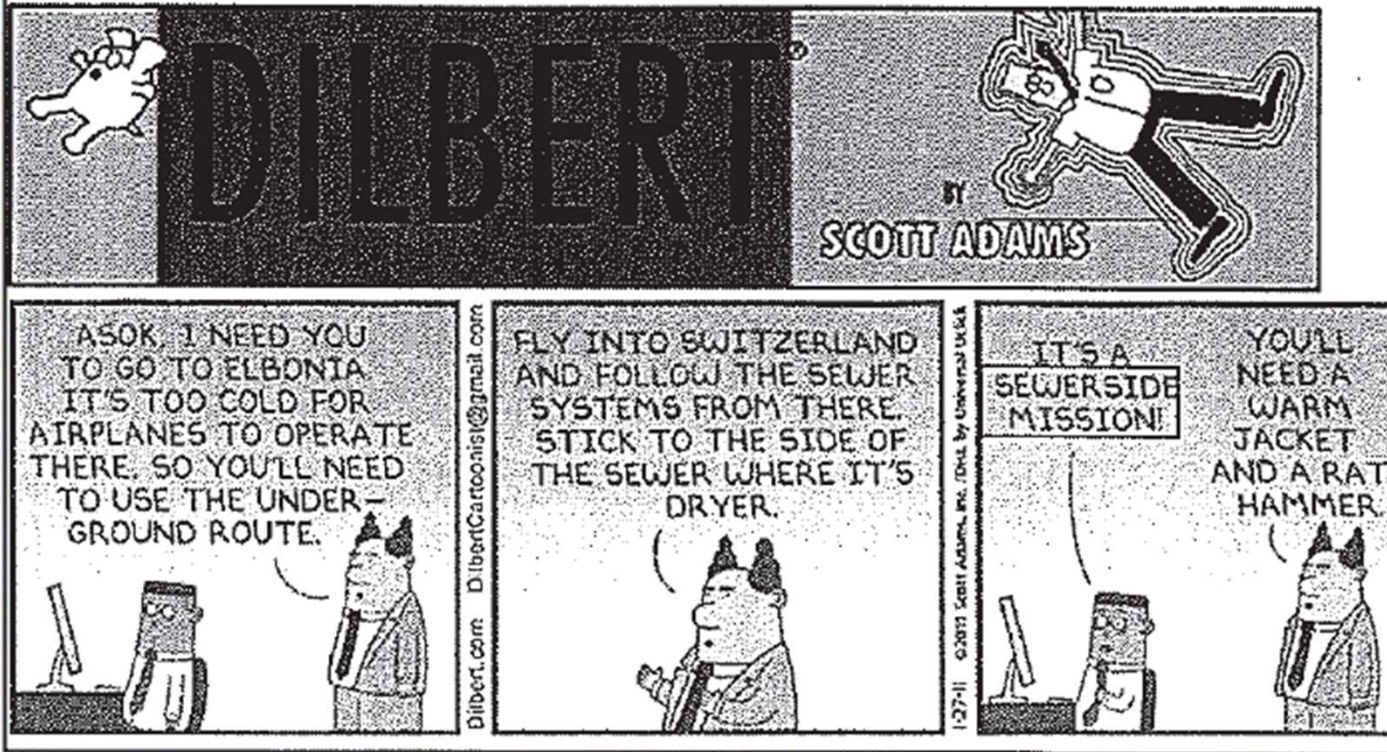


Asset Management Workshop  
December 16, 2021

Without Asset Management...we  
might be on...



Asset Management Workshop  
December 16, 2021

# Identifying the Data Pieces You Need to Build Your Business Case



Sharon Nall  
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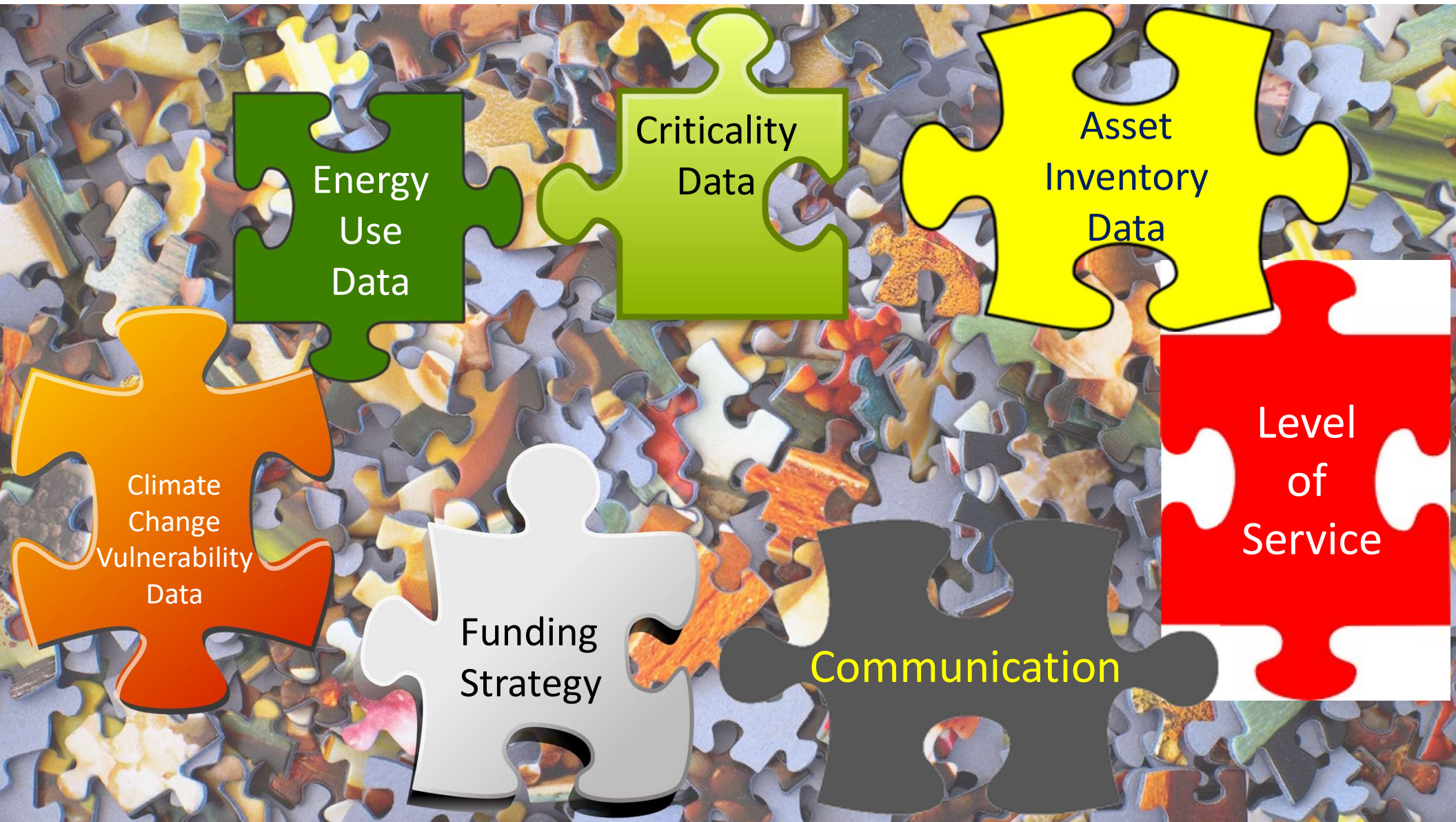
Have you ever had to ask management for money to support a project?

1. How did it go?
2. Did you use all the data available to you to build your case?

Were you able to:

- Communicate your need clearly?
- Present data that supported your request?
- Get the knowledge out of your head in a way your decision makers could understand?





Energy  
Use  
Data

Criticality  
Data

Asset  
Inventory  
Data

Climate  
Change  
Vulnerability  
Data

Funding  
Strategy

Communication

Level  
of  
Service



Level  
of  
Service



Communication

Knowing what your stakeholders want and communicating with them frequently builds support and transparency!



## Funding Strategy

Key part for a successful business case!

- User rates
- Taxes
- Grants
- Loans



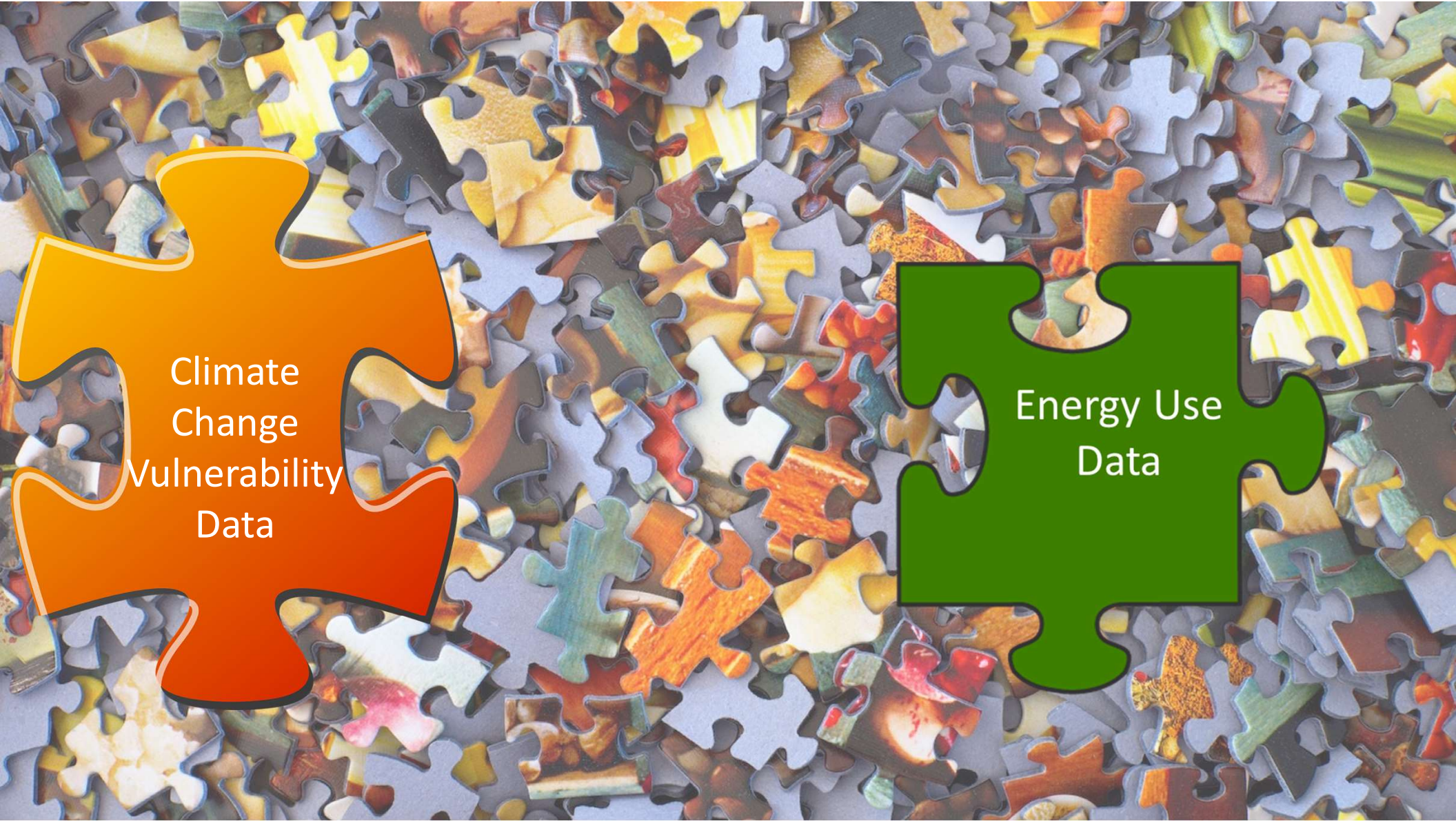
Criticality  
Data

Asset  
Inventory Data

You can't properly manage or protect your water infrastructure assets if you don't know:

- What the assets are
- Where the assets are, or
- What condition the assets are in!





Climate  
Change  
Vulnerability  
Data

Energy Use  
Data



Keene – October 2005  
The Remains of Tropical Storm Tammy

**Total for the month: 17 inches**  
**WWTP flooded on Oct 9 and again on Oct 16**



Climate  
Change  
Vulnerability  
Data

The Keene WWTP flooded **twice** in October 2005:

#1: Oct 9 flood due to excessive I/I  
11 inches of rain in 2-3 days will do that!  
And oh...the grit...



# Cleaning the Clarifier

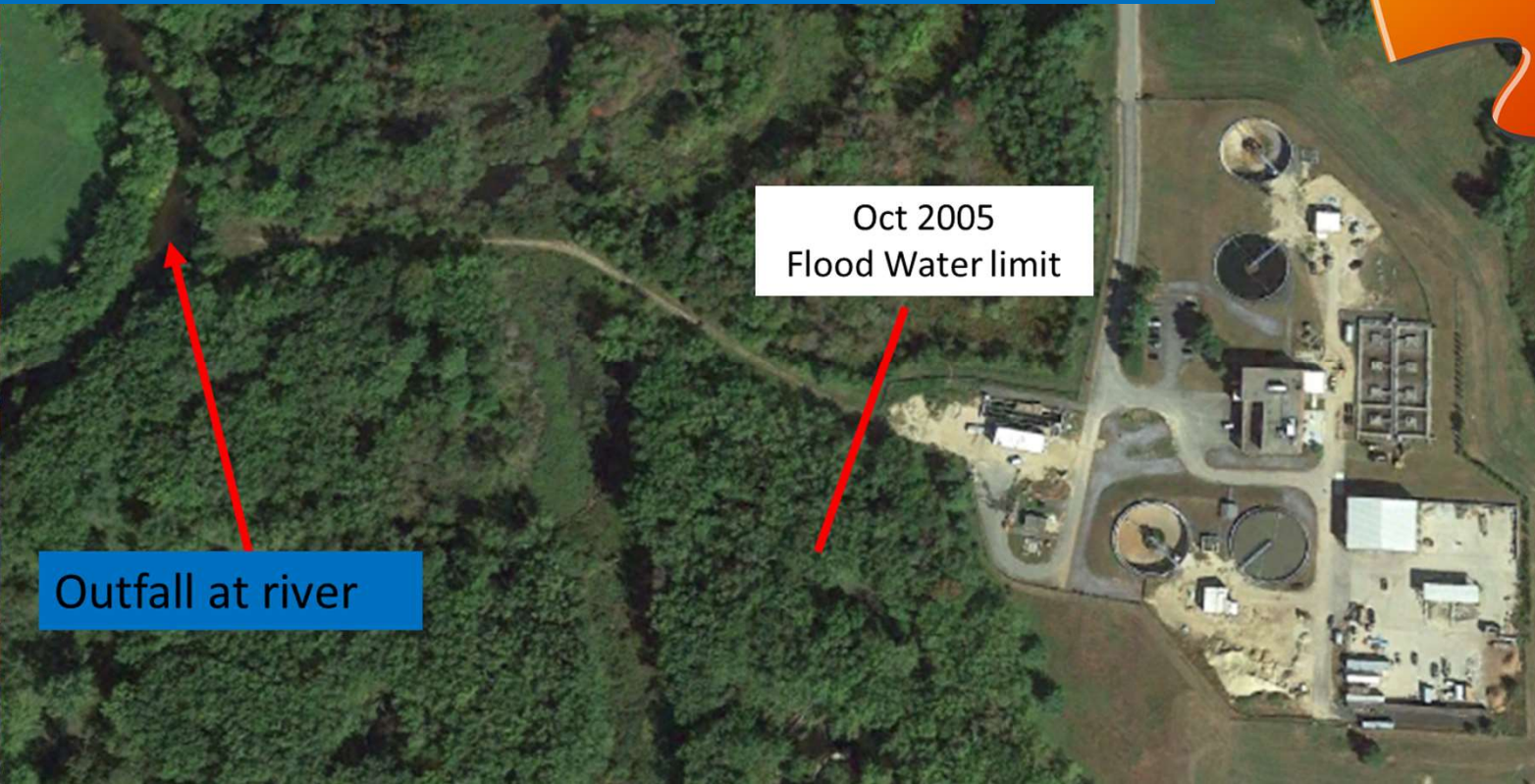
- 6 hours of grit removal to free the rake arm and get the clarifier back on line.
- Continued primary sludge pumping issues for another week.
- Nat'l Guard and Mutual Aid assistance needed.



Slide provided by City of Keene

The Keene WWTP flooded **twice** in October 2005:

#2: Oct 16 flood due to the river backing up into the effluent channel!



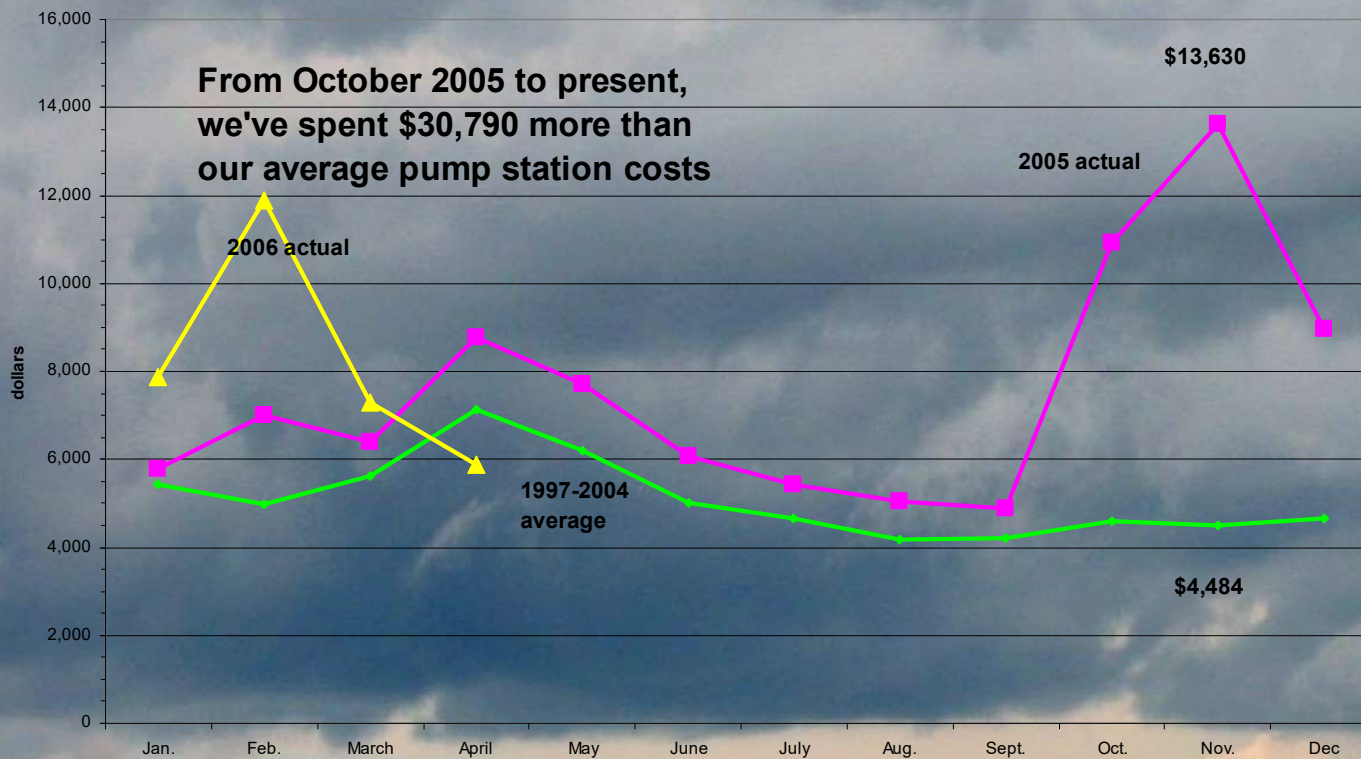
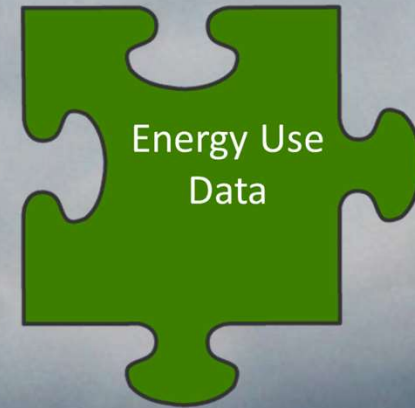
Outfall at river

Oct 2005  
Flood Water limit



Climate  
Change  
Vulnerability  
Data

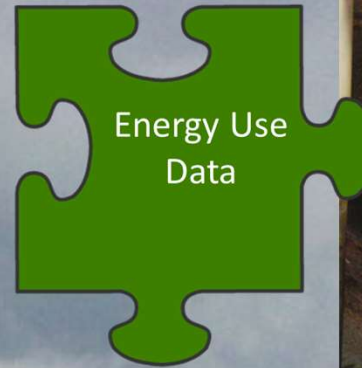
# Martell Court Pump Station Electric Costs



Slide provided by City of Keene

## Total \$ cost:

- Electric: \$30,900
- Personnel: \$9,800
- Equipment Repair: \$30,000
- Grit Removal: ~ \$65,000
  
- Total: \$135,700



Slide provided by City of Keene



# Total non-\$ costs:

- Stress
  - Personnel
  - Equipment
- Permit Violations
- What else?



Info/photo provided by City of Keene

In July 2021, Keene received 17 inches of rain in a month!

But this time no flooding and no grit issues in the CS or at the WWTP!

How is that possible?  
What changed?



How is that possible?

## **Asset Management!**

They used the data from the Oct 2005 flooding events to justify and support changes in O&M as well as design changes!



How is that possible?

# Asset Management!

What changed?

Increased targeted  
sewer maintenance to  
address grit – also  
helped with SSOs



How is that possible?

# Asset Management!

What else changed?

During an upgrade,  
they changed the  
hydraulic profile at the  
WWTP!



How is that possible?

## Asset Management!

Upgrades are a given

Use data to justify a better upgrade to:

- Improve EE
- Increase resilience/reduce vulnerabilities
- Right-sized equipment/automated controls = better operational control = better water quality = better customer service
- **Every \$1.00 invested pro-actively saves \$7.00 in recovery costs!**



## How Can You Use **Your Data and Knowledge** to Adapt to Make Your Facility More Resilient to Changing Conditions?

- Understand and ID Vulnerabilities!
  - Solutions are not always complicated or costly
  - Evaluate the adaptation options
  - Incorporate adaptation measures into planned upgrades
- Sometimes big changes do need to be made
  - Moving the entire facility to higher ground
- Adapting before an event can save \$ and avoid potential loss of service
- **Every \$1.00 invested pro-actively saves \$7.00 in recovery costs!**







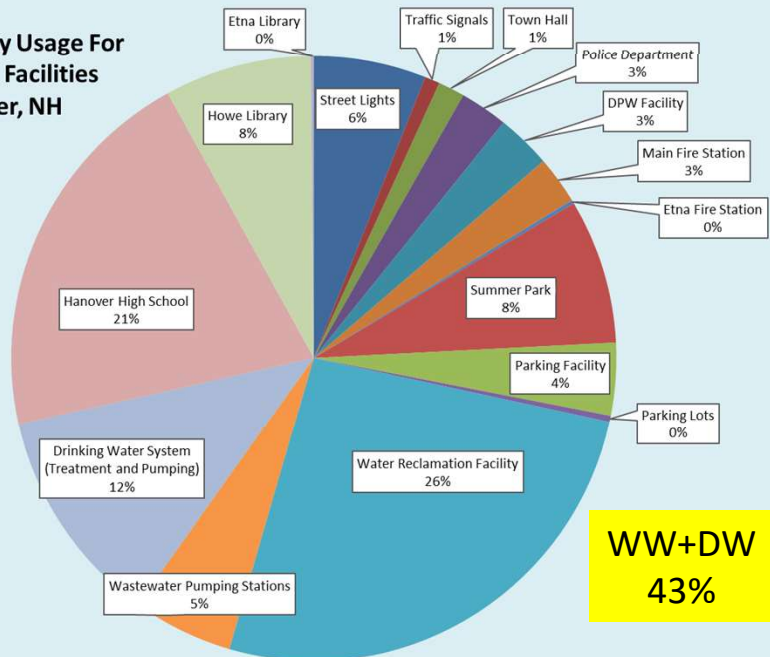


Energy Use  
Data

Why Include Energy Use Data in  
an AMP?

# Energy Use Data

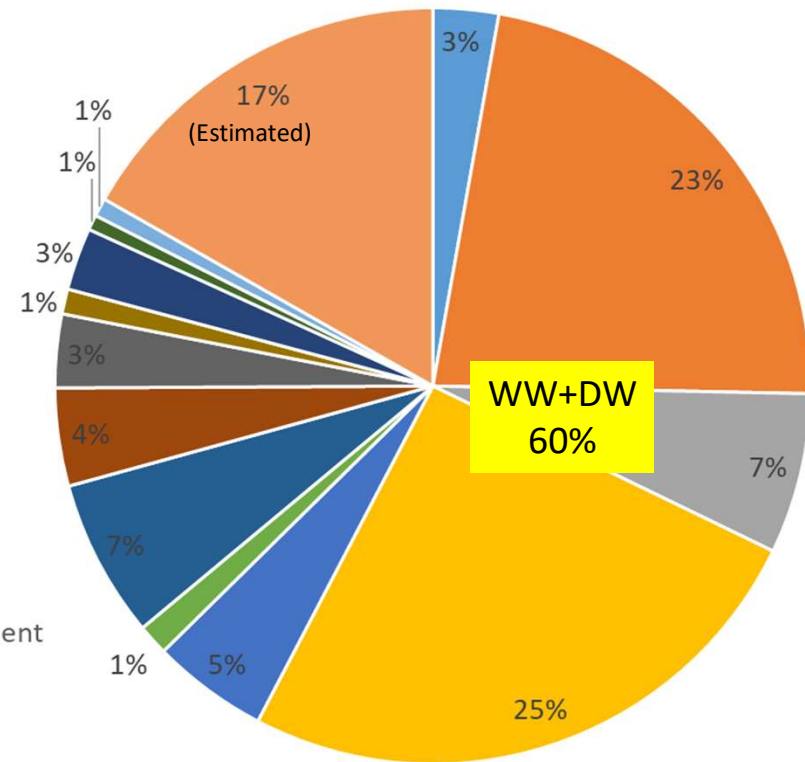
## 2017\* Energy Usage For Municipal Facilities Hanover, NH



Note: \* kWh data for WW pumping stations and Hanover HS based on 2016 data and Etna Library and Fire Station based on average data from 2005-2015.

- Street/Traffic Lighting
- WWTP
- WW Pumping
- DW Wells
- DW Pumping and Storage
- Library
- Town Hall
- Fire Station
- Police Station
- Community Center
- Recreation Department
- Park
- Recycling Center
- Schools\* (est)

## Peterborough Municipal Energy Use



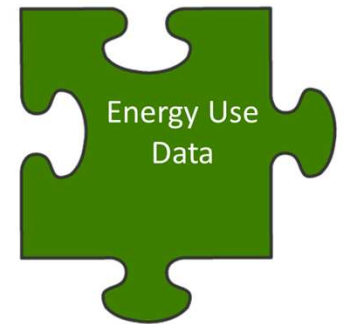
# Why Include Energy Use Data in an AMP?

- EE will save you money!
- EE will reduce GHG emissions!
- Tracking energy use will provide key data for LCCA equipment replacement decisions.
- Tracking energy use will provide information on equipment O&M issues.

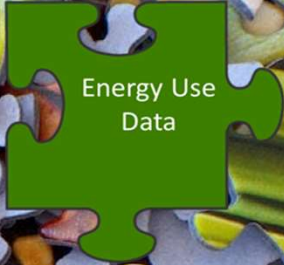
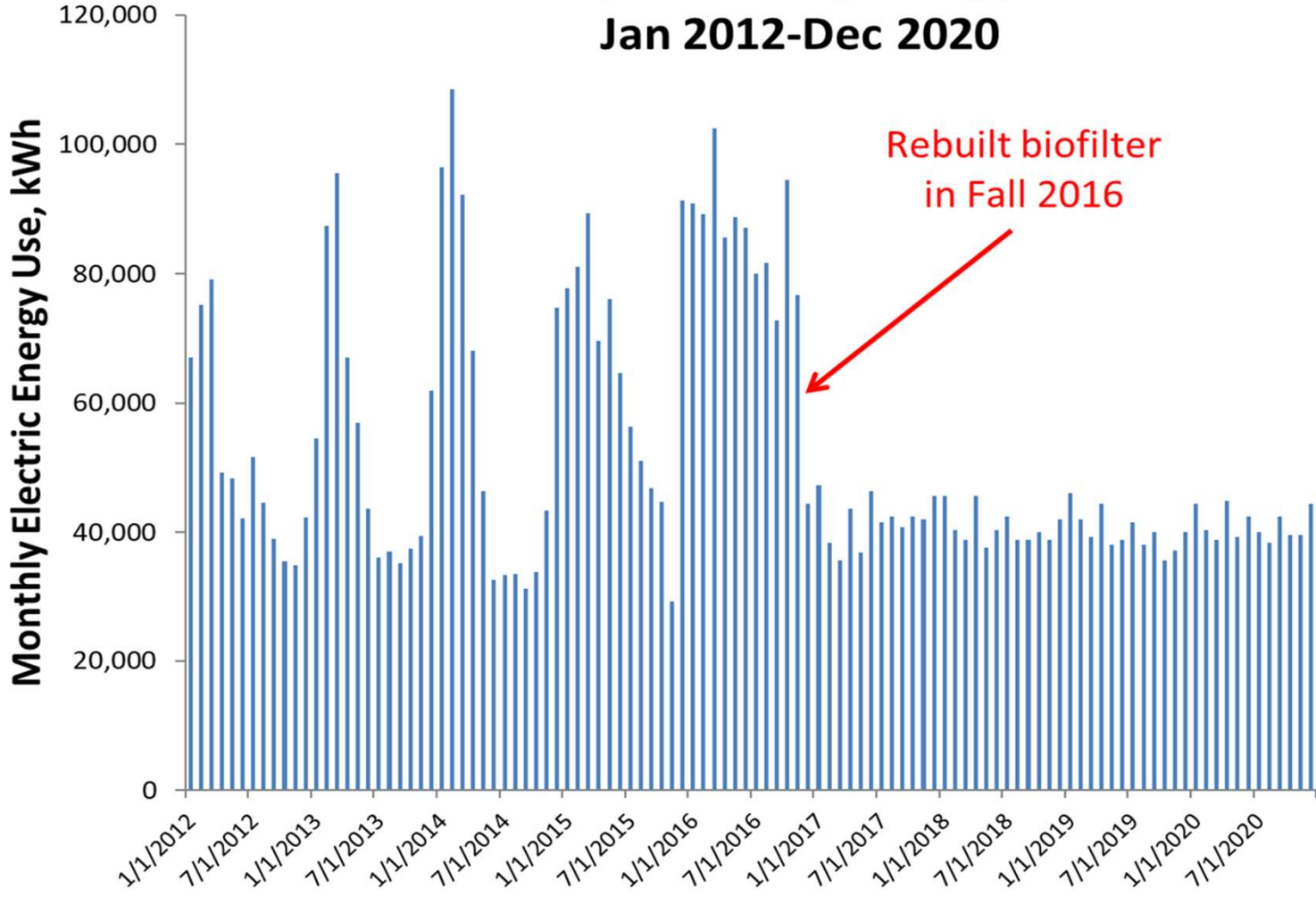


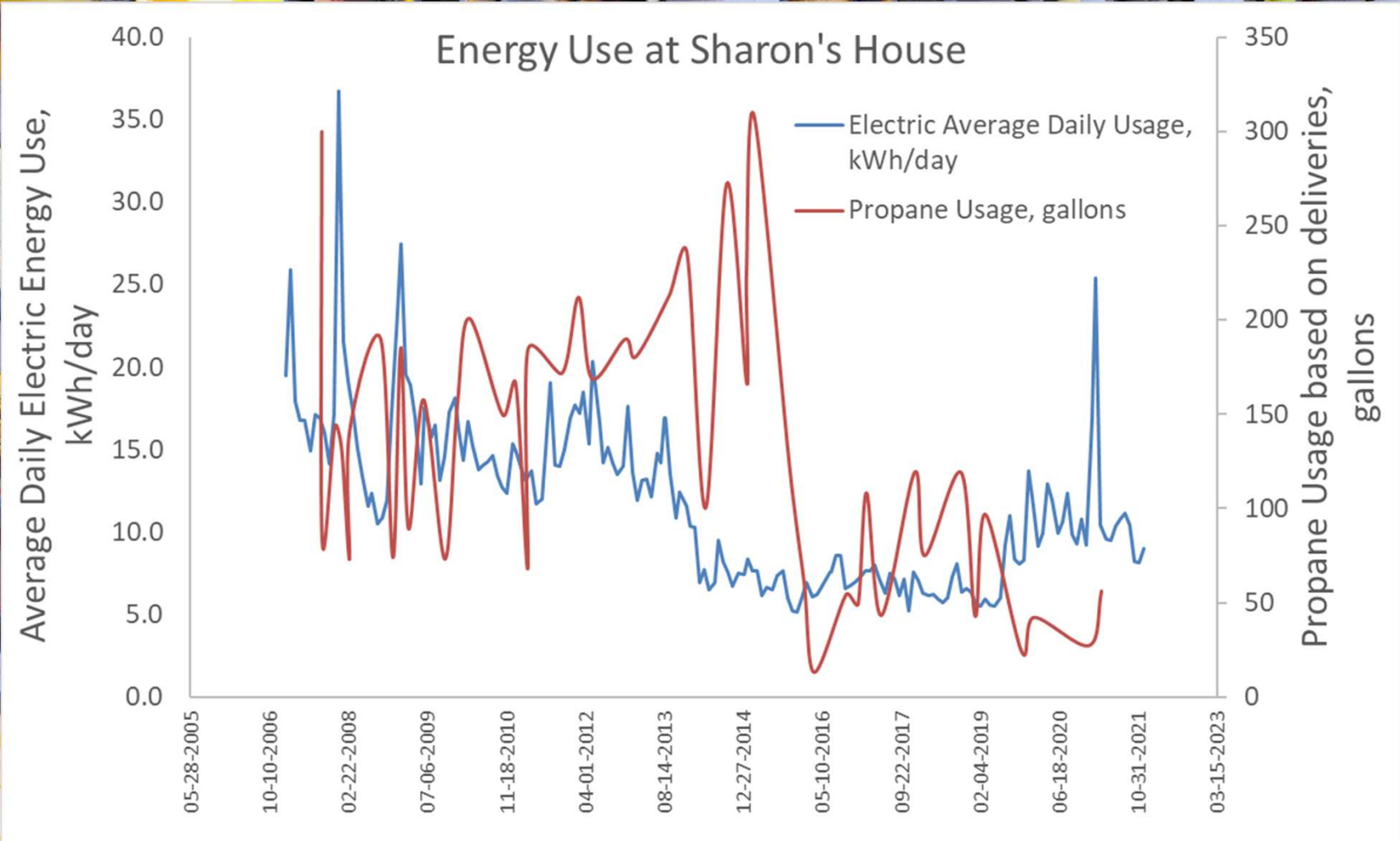
Energy Use  
Data

J F M A M J J A S O N D  
0 1 0 0 0 0 0 0 0 0 0 0

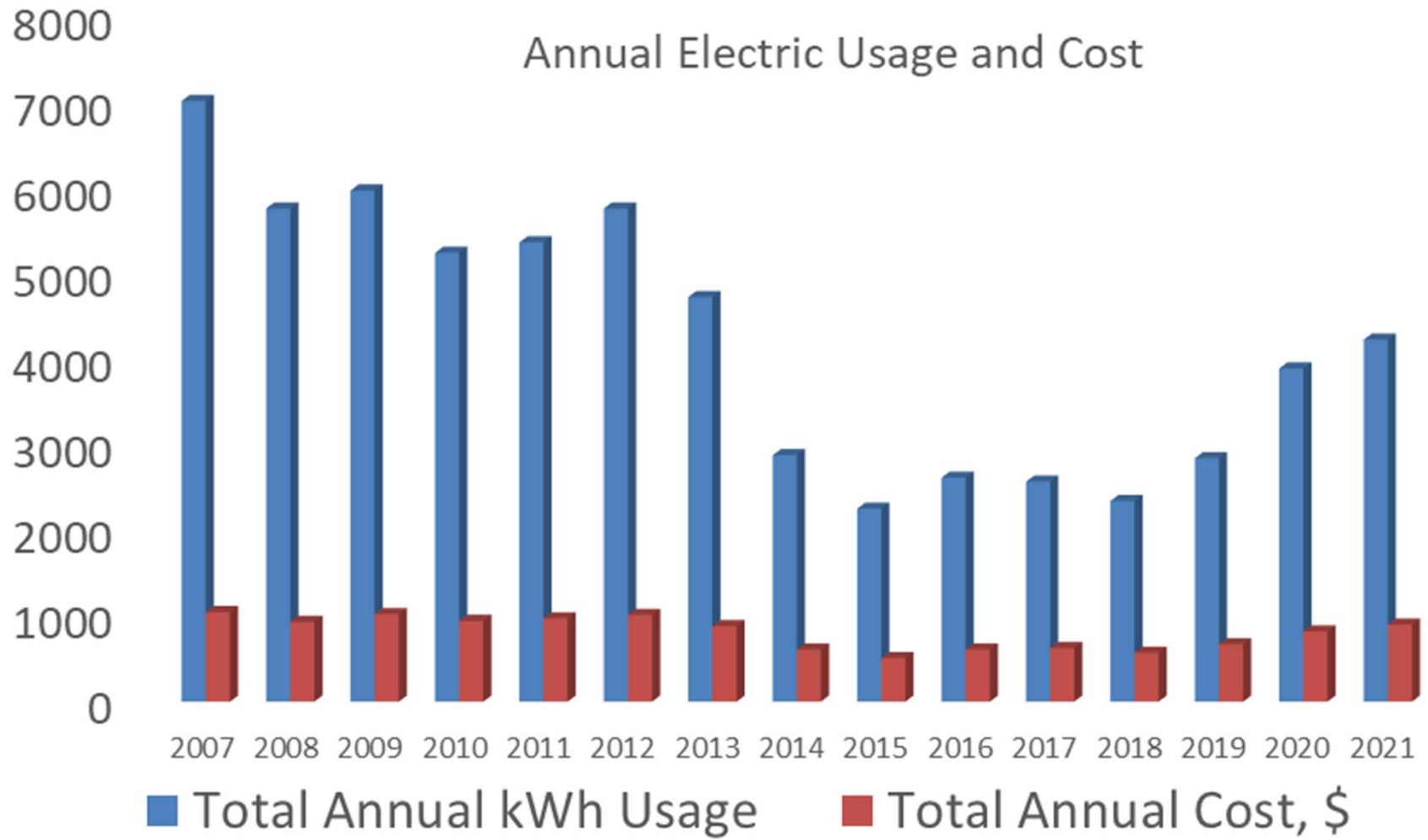


# Merrimack Compost Facility Energy Use Over Time Jan 2012-Dec 2020

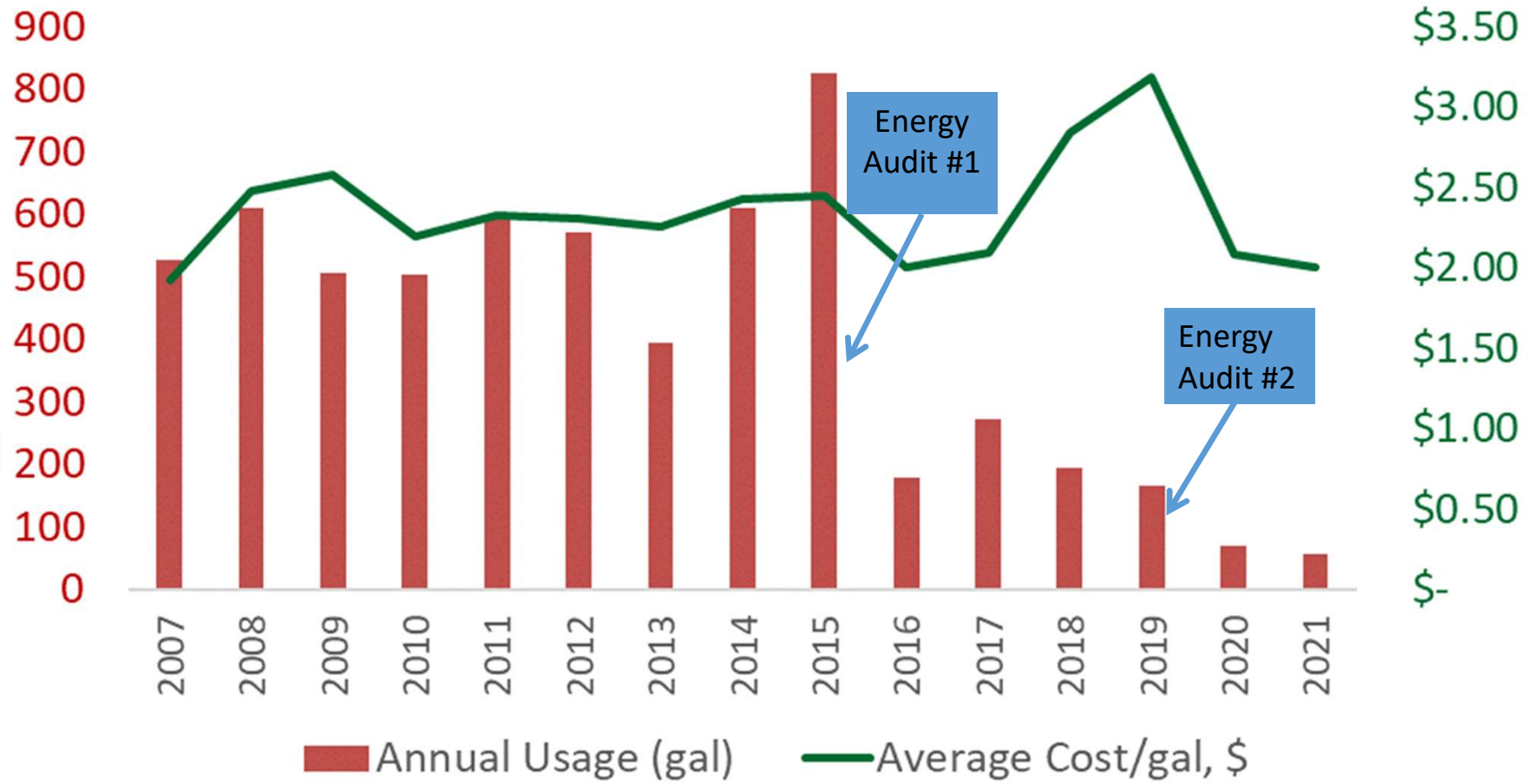




Annual Electric Usage and Cost

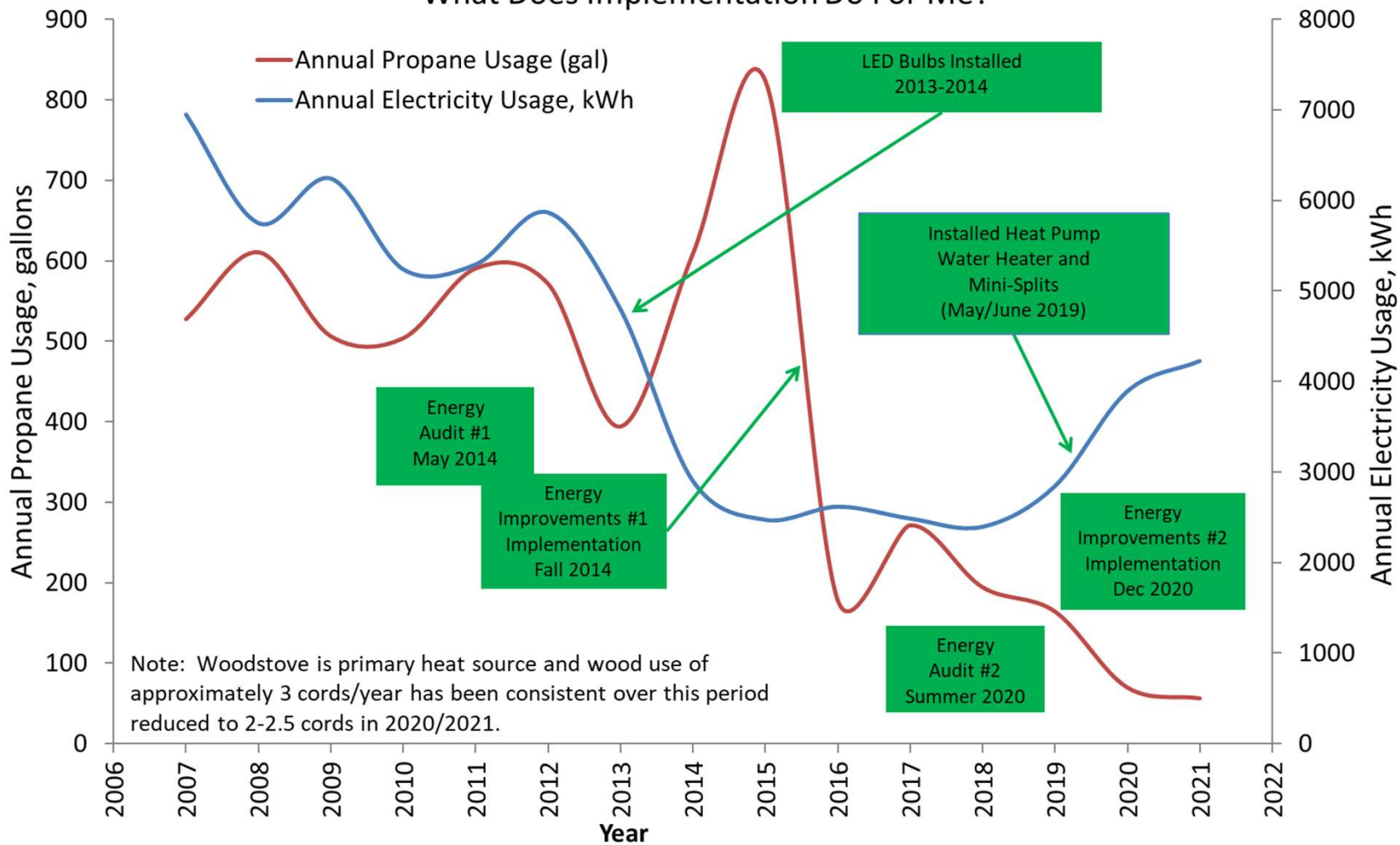


## Propane Usage for Sharon's House

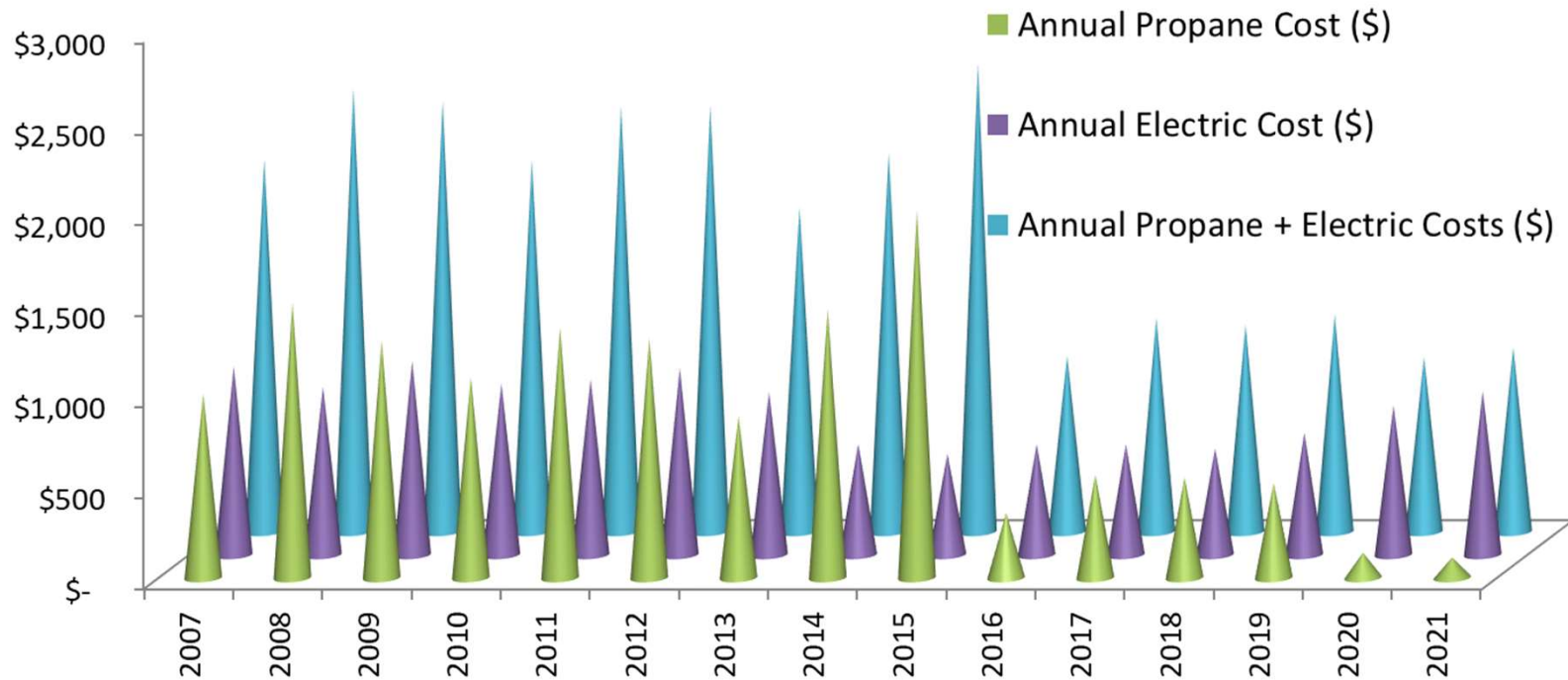




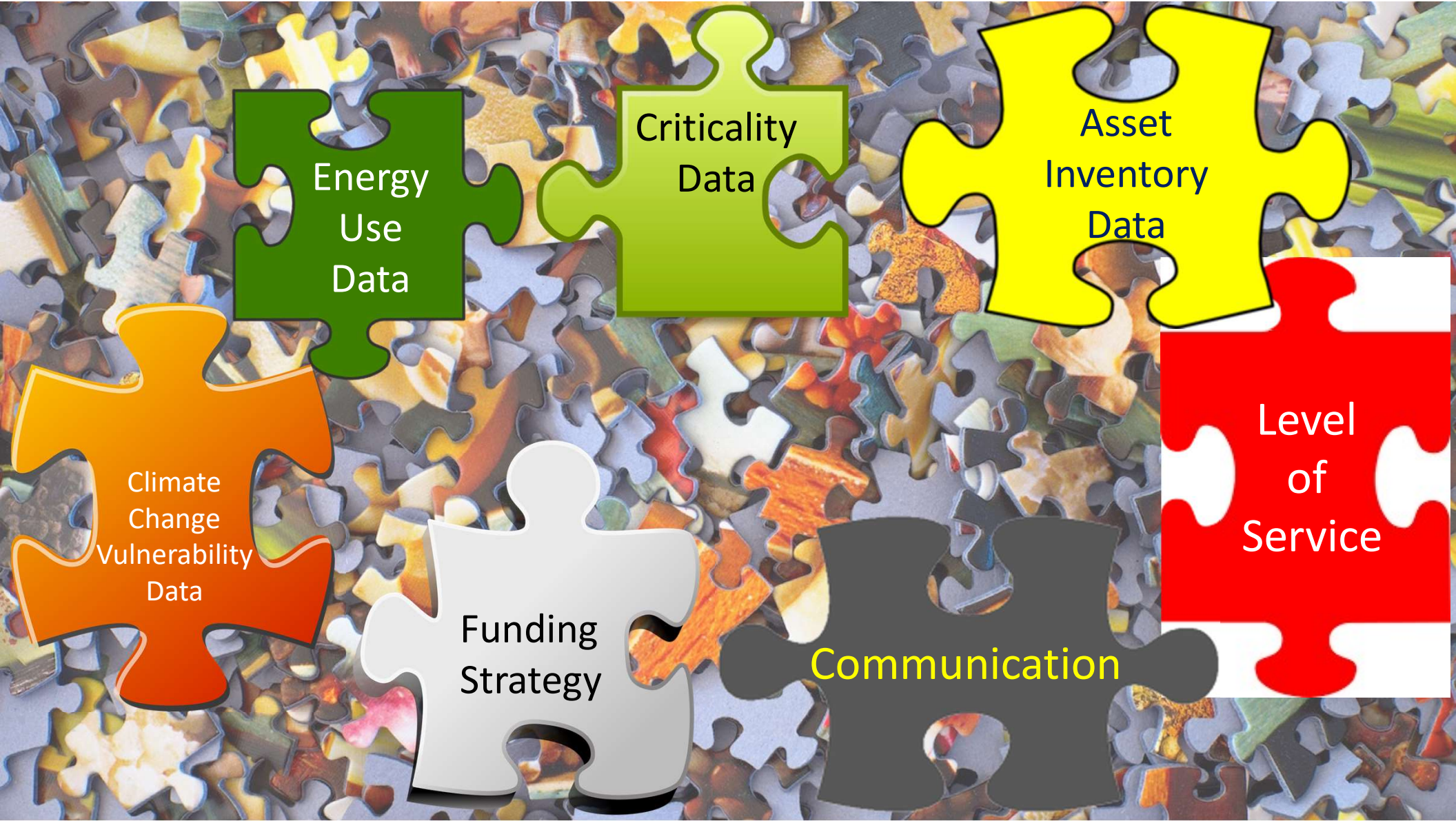
## Propane and Electric Usage for Sharon's House What Does Implementation Do For Me?



### Propane and Electric Expenses for Sharon's House Pre and Post Energy Audit Performed and Implemented



Note: Woodstove is primary heat source and wood use of approximately 3 cords/year has been consistent over this period. In 2020/2021, wood use decreased to about 2-2.5 cords.



Energy  
Use  
Data

Criticality  
Data

Asset  
Inventory  
Data

Level  
of  
Service

Climate  
Change  
Vulnerability  
Data

Funding  
Strategy

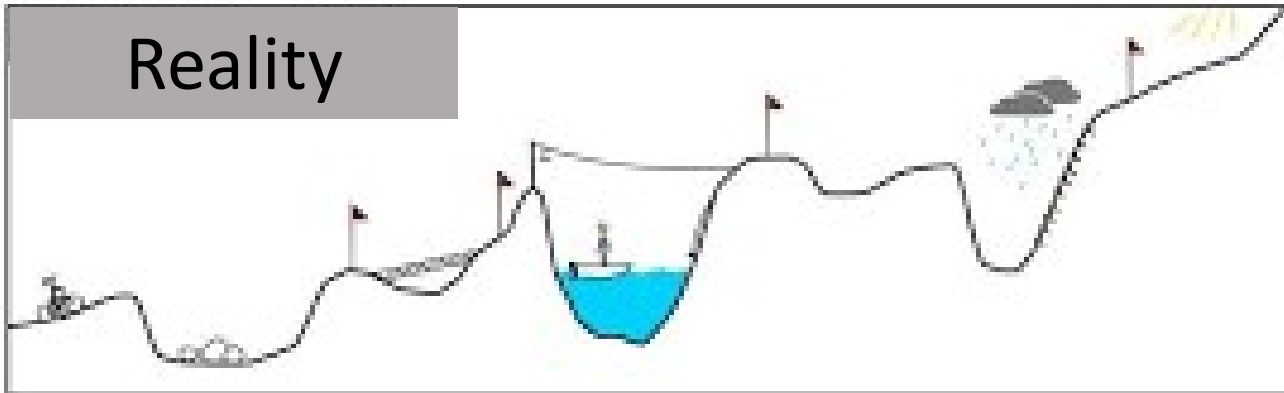
Communication

# Expect the Unexpected and Make a Plan!

Our plans



Reality





Asset Management Workshop  
December 16, 2021

Business Case Development  
Workshop

**Kevin Campanella**  
Chairman, AWWA Asset  
Management Committee

**Sharon Nall**  
NHDES WWEB

A large pile of unsorted, multi-colored puzzle pieces. The pieces are scattered across the entire frame, showing various colors including yellow, orange, red, green, blue, and grey. The pieces are of different shapes and sizes, some with interlocking tabs and others with corresponding holes. The background is a dense, chaotic arrangement of these pieces, creating a textured, colorful surface.

Ready to put the puzzle together?

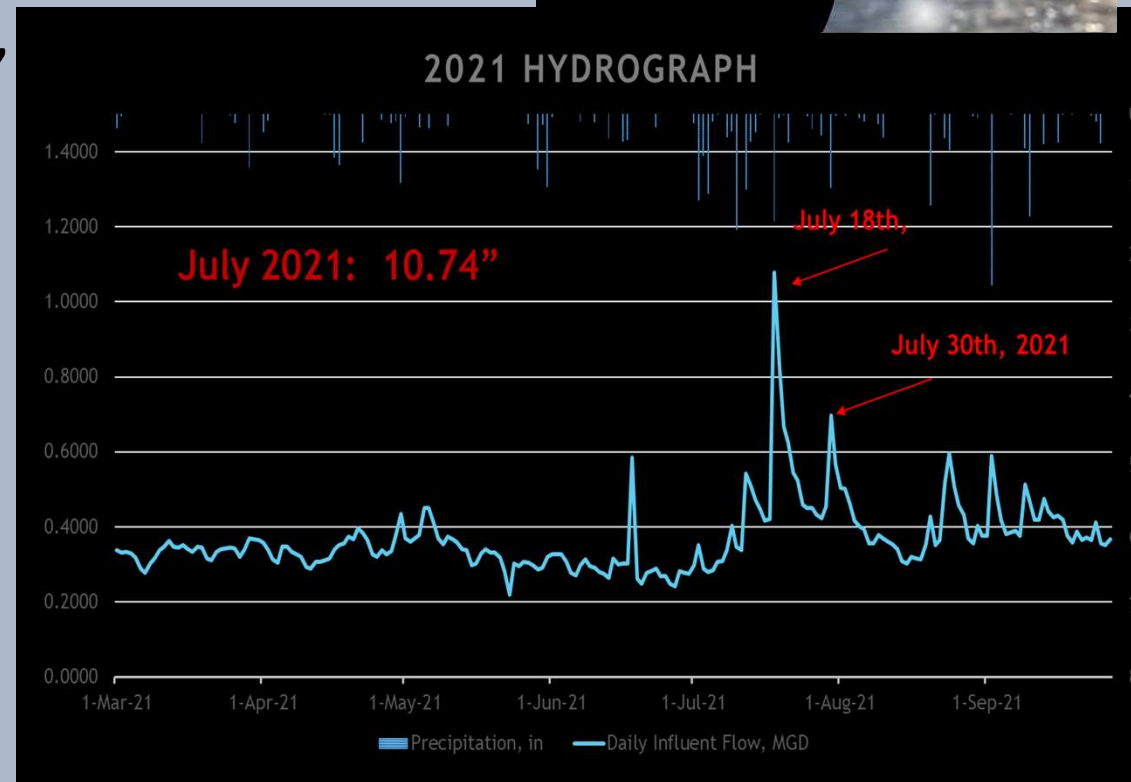


## Business Case Development

- **Step 1: Identify Problem**
- Step 2: Identify Solution/Project
- Step 3: Gap Analysis/Criticality Assessment
- Step 4: Develop Business Case

## Identify the Problem

- July 2021
- Starting to recover from over a year of drought conditions,
- It started to rain, and rain, and rain, and rain, and...
- Saturated soils etc.
- No “named” storms – just rain
- Influent flow started to increase dramatically





## Problem ID continued

- Extremely High flows at Plant
  - Too high for plant to operate correctly
- Higher Operating Costs (energy)
- Increased equipment maintenance
- Violated Permit
- Overtime
- Stress/Fatigue
- Additional Expenses (equipment failures)

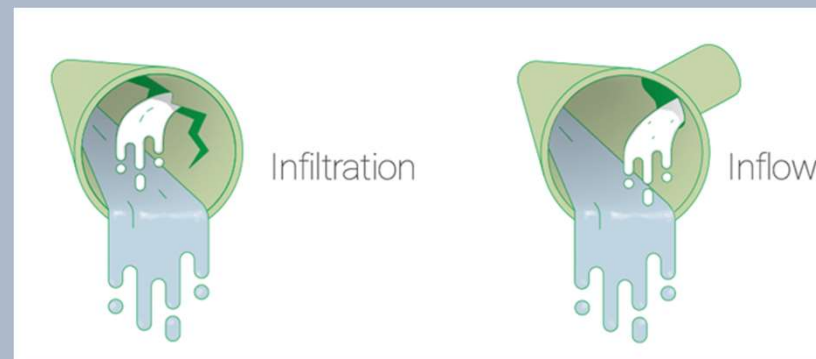
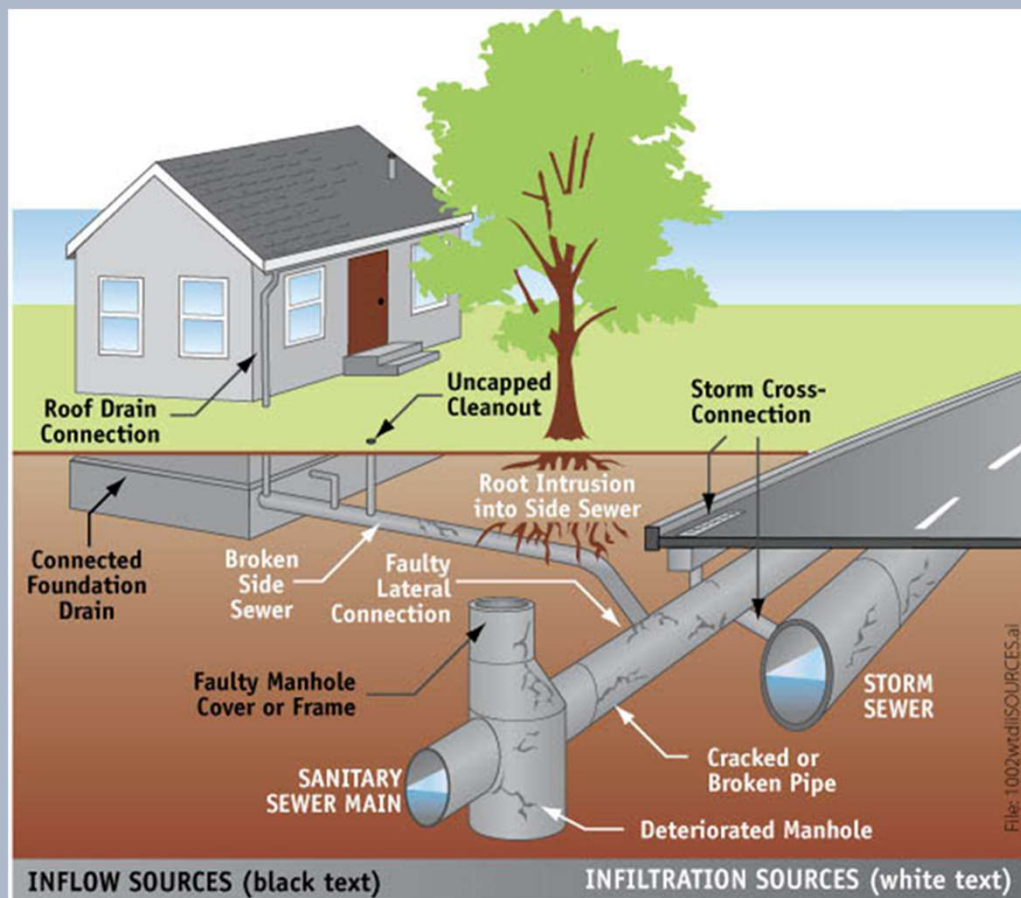


[infiltration project wastewater - Bing images](#)



## Problem ID continued

Due to infiltration and inflow the WWTF's influent flow increased  
Operator suspects the bulk of the I&I came from a neighborhood in a low, wet area



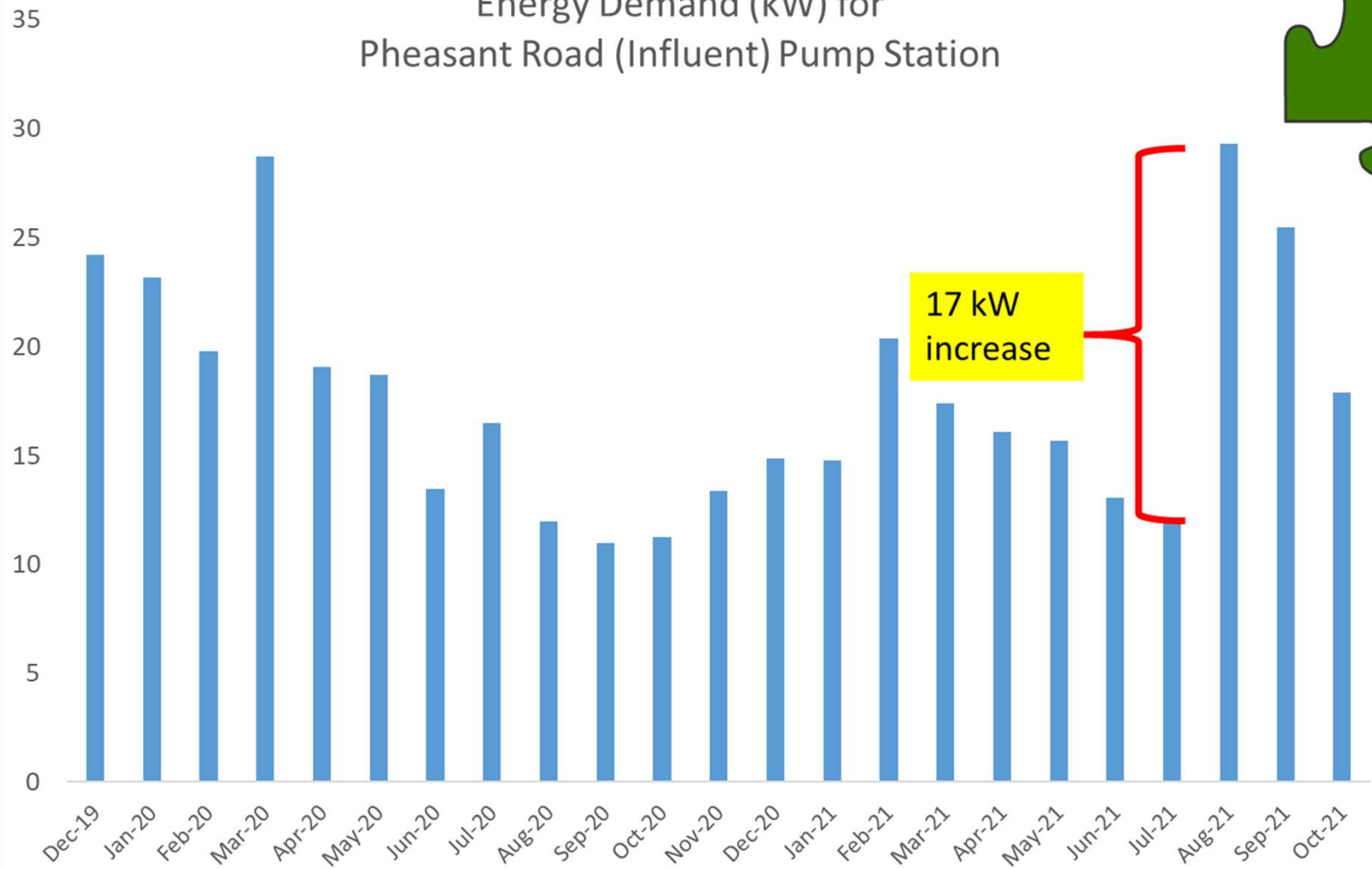
[Inflow and Infiltration \(I&I\) \(envirosight.com\)](http://envirosight.com)

# Business Case Development

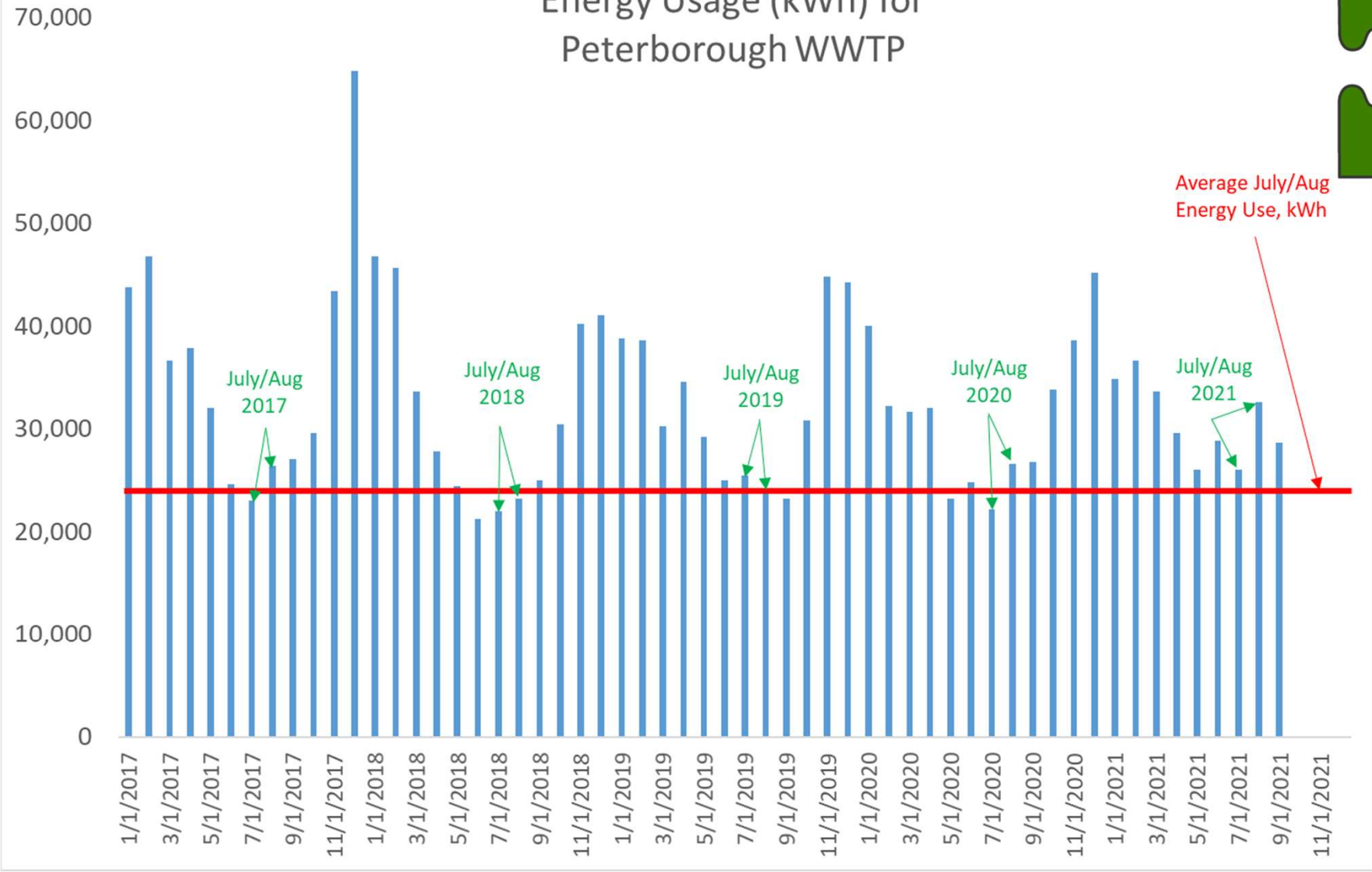
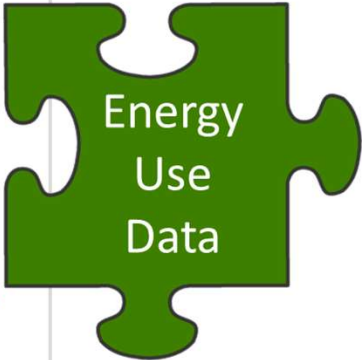
## **Step 1: Identify Problem**



### Energy Demand (kW) for Pheasant Road (Influent) Pump Station



# Energy Usage (kWh) for Peterborough WWTP



## Why I/I Matters

- **Expensive Treatment of Clear Water**
  - EPA's 2014 O&M rate for WW systems is \$2 to \$5 per thousand gallons
- **Reduced Interceptor and WWTP Capacity**
  - **35% of water entering a treatment plant is I/I**  
(according to Chalmers University of Technology's Division of Water Environment Technology)
  - **Another 35% is stormwater, and**
  - **The remaining 30% is sewage**
- **Water Quality**
  - Sanitary Sewer Overflows
- **Less Recharge to Aquifers**

## Short Term Projects

- **Vactor Truck Purchase**
  - External Costs: \$1000 for 1,000 LF of collection system
- **Infiltration/Inflow Investigations**
  - Smoke Testing
  - Pipe and Manhole Inspections
  - Routine Pipe Cleaning
  - Private I/I Sources
    - Sump Pumps/Disconnection Programs
    - Building Inspections
    - Lateral Inspections



[wastewater vactor truck - Bing images](#)

Longer Term Project

- **Correct/Remove Infiltration/Inflow**



## Overview

- Demonstrate your problem
  - Photos
  - Energy Data
  - Known Problem Areas
  - Data
- Present Proposed Project
  - I/I Investigations
  - Vactor Truck Purchase
- Provide Gap Analysis Results
  - Inspections
  - I/I Sources
- Provide Cost Estimates
  - Include Savings
- Provide Summary of Benefits